

HIA



HELP, INFORMATION AND ADVICE IS OUR COMMITMENT TO YOU!

KEEPING RESIDENTIAL BUILDING INDUSTRY MEMBERS INFORMED

HIA is the most relevant and important association in the residential building industry. It looks after the interests of:

- trade contractors and their apprentices
- small builders
- design professionals
- kitchen and bathroom specialists
- large builders and developers
- manufacturers and suppliers

It provides valuable information and advice about:

- training and apprenticeships
- technical issues
- business operation and development
- licensing information
- economic, industry issues

INDIVIDUAL SUPPORT, LOCAL KNOWLEDGE, NATIONAL STRENGTH

AUSTRALIA WIDE SERVICE AND SUPPORT

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HIA represents the residential building industry nationally from its head office in Canberra, and through its popular, comprehensive web site www.hia.com.au

HIA also services the residential building industry locally. It has 23 regional offices through Australia where you can:

- acquire contracts and stationary
- consult with staff over safety, technical and legal issues
- consult with staff over local issues and requirements
- undertake training courses (often held daily)

MAP of Australia
With HIA office locations

**INDIVIDUAL SUPPORT, LOCAL KNOWLEDGE &
NATIONAL STRENGTH**

DEVELOPING YOUR BUSINESS

HIA provides you with valuable information and services to help develop your successful business.

HIA Training & Workshops for improving your skills

HIA is a Registered Training Organisation providing tailored, flexible training courses for the building industry. Courses and workshops are held in both capital cities and regional centres. They include:

- **Safety training** (e.g. OH & S Induction and First Aid Courses)
- **Business skills** (e.g. Building Business Success & Contract Administration)
- **Technical training** (e.g. Timber Framing and Building Code of Australia)
- **Builder Licensing** (e.g. Cert IV in Building Short Courses And Workshops)

HIA Events & Awards for networking

The HIA organizes different events where members can meet others in the building industry, learn about new developments, and swap valuable local information. Some HIA events are:

- **Information Evenings** (e.g. product presentations, etc)
- **Expos and Home Shows** (e.g. Building and Business Days for information and advice about new products and developments, and networking with industry peers.)
- **Industry Update Events** (e.g. talks on legislative and licensing changes)
- **Housing Awards** (e.g. HIA-CSR Housing Awards)
- **Social Events** (e.g. golf days, dinners and breakfasts)
- **Kitchen and Bathroom events** (e.g. Kitchen and Bathroom awards)

HIA Economics and Market Research for understanding industry trends

HIA's Economics Group is an industry consultancy and a leader in the collection, analysis and presentation of facts, figures and forecasts relevant to Australia's New Home Building and Renovation industries.

It produces regular publications, reports, and holds regular presentations about economic and housing market research, forecasts and developments in the residential building sector.

HIA Economics Group's up-to-date information provides the building industry, the business community, and media with the comprehensive overview of residential conditions, emerging trends, policy developments, and future scenarios.

This important information helps members stay abreast of changing conditions and stay ahead of the competition.

HIA selection, management and training of apprentices

HIA can help you find the right level apprentice for your business. It can itself employ them for you, manage their apprenticeship and monitor their skills development through its:

- Apprentice screening and host matching program
- Apprentice employment management (e.g. HIA engagement with payment, tax, leave accruals, superannuation handled by HIA)
- Apprentice training, development and performance management program

Technical Support

HIA's highly experienced Building Services Advisers can explain and help you understand complex technical documents such as:

- The Building Code of Australia
- Australian Standards
- State and Council building regulations
- Plumbing & electrical standards
- Installation and inspection requirements and
- Building products information – what to use or how to fix it

Planning & Environment

HIA's trained Planning and Environment Services team can explain and assist you with region-specific documentation for:

- Planning approvals
- Council's codes and policies
- Subdivision and land development requirements
- Development levies and charges
- Environmental issues including:
 - BASIX
 - Water efficiency
 - Waste management
 - Site management
 - Traffic control
 - GreenSmart accreditation

Stationery

HIA can provide you with all the Technical Specifications you require for your work.

It also provides ATO-approved industry Contracts (also available on-line) which are written in "plain English", i.e. are easy to understand and simple to use.

Site Requirements

A range of other products such as site signs, first aid kits and safety gear at special member prices are available from regional HIA offices..

Business Partner Network

The HIA gives a complimentary extension of your HIA membership to a family or staff member if they are helping to run your business.

HIA Members' Edge

This popular online guide provides you and your building business with useful information on the latest trends, products and technology, business systems as well as management tips to help give your business a competitive edge.

Legal Assistance

Trained HIA staff can help you with professional and practical advice when:

- Handling disputes and getting paid
- Working out pay rates, award conditions and entitlements for employees
- Understanding and administering your building contracts
- Calculating workers' compensation, superannuation and long service leave
- Managing negotiations and on-site problems with unions
- Dealing with the red tape and regulation affecting the housing industry
- Calculating tax and providing the right documentation for GST, BAS and Work Orders

Safety Services

Trained HIA safety experts can help you:

- Manage your workplace safety
- Minimise OH & S liability
- Interpret industry codes of practice
- Develop safety management systems
- Develop Safe Work Method Statements for High Risk Activities
- Perform accident investigations
- Perform independent site OH&S audits

Insurance Services

HIA Insurance Services is a specialist broking service with over 20 years experience in the building industry. HIA Insurance offers insurance for members, at highly competitive prices, for:

- Construction risk
- Tools and equipment
- Public and products
- Professional indemnity
- Home Warranty
- Other general insurance
- Subcontractor and trades liability

Government Lobbying

The HIA is the voice of the residential building industry. It represents its members with a strong, unified lobby to all levels of government. HIA is constantly working for outcomes that lead to better business for the residential building industry and its members.

Your support of HIA ensures you always have the most favourable conditions for maximizing your business and having a secure future in the residential housing industry.

PROMOTING YOUR BUSINESS

HIA provides a number of valuable aids to keep you informed of current industry developments and help you actively promote your business.

Tradebuild and eQuote

HIA has created a trade directory, **tradebuild.com.au**, where you can list and promote your business.

It has also created **eQuote**, an internet quoting facility, where you can quote on building and renovation jobs in your local area. Consumers simply list their job details via the secure noticeboard on hia.com.au.

HIA Communications

HIA provides you with a raft of informative media about the residential building industry.

- **Building News magazine** (a regionally specific publication that is a key source of current information for the industry.)
- **Housing magazine** (Australia's premier home building industry magazine)
- **HIA eNEWS** (regular Kitchen and Bathroom and Trade Renovation bulletins with technical updates, industry news, new products, events and discounts.)
- **Regional E-News** (a weekly or fortnightly region-specific online publication with the latest regional information and links such as training and event registrations, the latest news, legislation and regulations etc.)
- **Member Alerts** (emails with urgent information e.g. Work Cover snap inspections)

Website

The HIA web site, www.hia.com.au provides a huge amount of usual information about every aspect of the residential building industry, such as:

- Training and event calendars
- HIA contracts and documentation
- Member factsheets
- Latest news updates
- Access to HIA logos

Event Partnerships

HIA hosts a range of informative events to provide information and industry news to the different segments within our the residential building industry.

Event Partners co-host the event, giving them valuable opportunity to engage with different target audiences and to directly market their products and services.

MEMBER SAVINGS

Motor Vehicles.

HIA offers you substantial price reductions on the full range of Nissan motor vehicles.

NISSAN logo

Fuel

HIA offers you a Caltex credit card for fuel discounts and simple monthly ATO approved statements.

CALTEX logo

Insurance

HIA Insurance Services has developed a range of insurance products specifically designed for the building and construction industry.

For a quote please contact HIA insurances on 1800 633 467

Stationary and Site gear

HIA regional offices provide, first aid kits, region-specific contracts, site signs and a range of other products at special member prices.

Mobile phones

HIA members receive discount rates from Vodafone.

Office supplies

With an HIA membership you receive a Corporate Express credit card which gives you exclusive HIA member pricing over on over 8,000 useful products.

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